



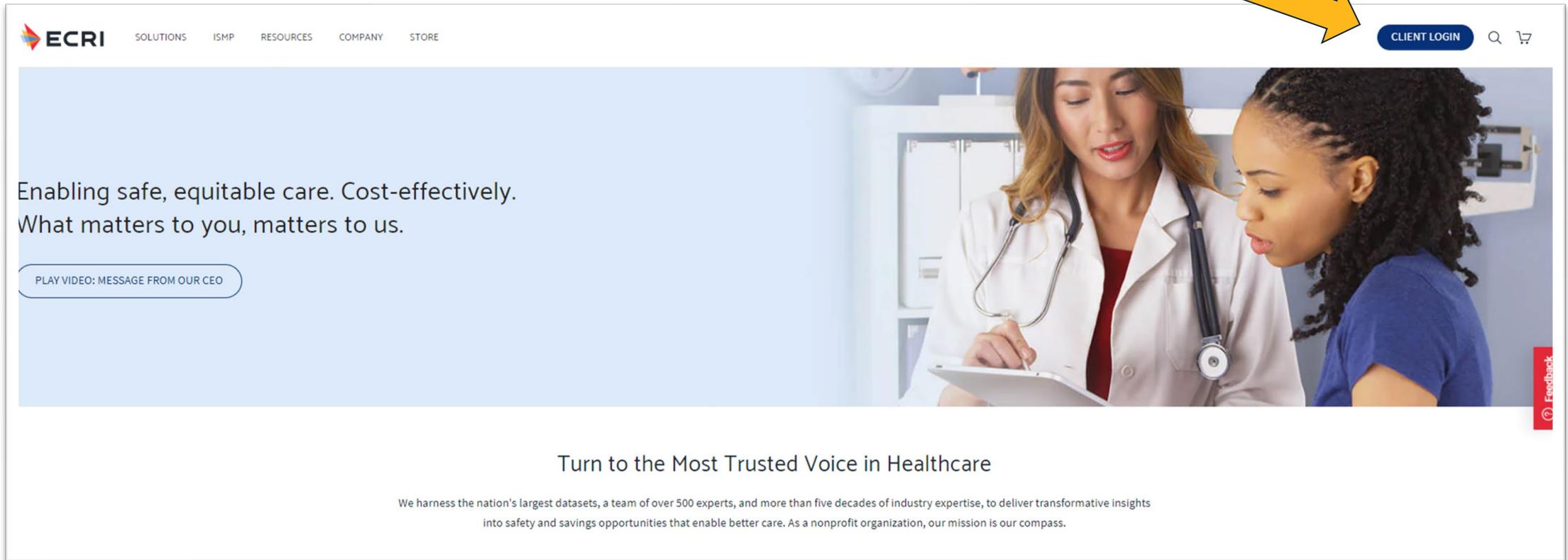
ECRI Learning

The learning management system of ECRI. AKA e-learn(ing).



This is a step-by-step guide to access ECRI Learning online courses.

Log in to www.ECRI.org



- You need an ECRI account in order to log in.
- If you do not have an ECRI account, follow the instructions at the end of this presentation.

Go to My Resources & Select ECRI Learning



My ECRI

Browse Library

Memberships & Services

Your browsing history

Welcome, Mary Magee

My ECRI is your personalized homepage. Navigate to your Applications, Publications, Resources and Services, and see new and updated content from the topics you follow. Manage your saved searches, topics and documents. Administer all aspects of your account. Make requests for custom content, contact client services, and more. [Memberships & Services >](#)

MY CONTENT

SAVED ITEMS

MY ACCOUNT

My Resources

- ❖ Client Access Manager
- ❖ Clinical Risk Management Services
- ❖ Device & Supplier Downloadable Files
- ❖ ECRI Community
- ❖ **ECRI Learning**
- ❖ FDA Approvals & Clearances
- ❖ FDA Device Reports
- ❖ Financial Tools
- ❖ Healthcare Recovery Center—COVID-19

— On the “My Content” tab, scroll down to My Resources.

— Then, scroll down and select ECRI Learning

ECRI Learning – My Learning Groups



LEARNING HOME MY ACCOUNT

— You'll land on "My Learning Groups"



MY LEARNING GROUPS

— Navigate and select Penn Medicine



ECRI
Healthcare Environmental Manager (HEM) Certification Course
Infection Control Risk Assessment (ICRA) for Healthcare Construction
Penn Medicine
Risk Management Basics

UNBIASED PATIENT SAFETY AND RISK MANAGEMENT LEARNING

ECRI's eLearning system is a catalog of patient safety and risk management courses accredited by the Accreditation Council for Continuing Medical Education (ACCME). Our programs are specific to clinical risk management, safety, and quality in the ambulatory setting and backed by ECRI's research and independence. Providers and staff can access our comprehensive course catalog at any time from any computer. It allows them to work through courses at their own pace, save incomplete tests, and return later for further study.

ALREADY A REGISTERED USER?

To take a course, choose from the available courses listed on your enrollment group page. Your administrator can provide the direct link for your organization. After you [log in](#), your enrollment group(s) will also appear at the top of this page. If you are logged in and this section does not appear, please contact your administrator.

Click to view the [LMS User Guide](#)



ECRI Learning – Penn Medicine

- Click on “Home Catalog” and the listing of courses will appear.
- Select the course and proceed.



LEARNING HOME MY ACCOUNT ▾

Home

PENN MEDICINE

FEATURES

Home Catalog



Penn Medicine

Welcome! Your available courses are displayed in the Group Catalog section below. Information for any courses you have previously completed can be viewed in the Transcript section. For courses you are currently enrolled in, see the Pending Activities section.

In Case You Need Assistance

PSO HELPDESK INFORMATION

Hours of Operation

Support is available Monday through Friday:

9:30 a.m. – 5:30 p.m. Eastern time

Help Desk Phone Number

(866) 247-3004

Help Desk E-mail

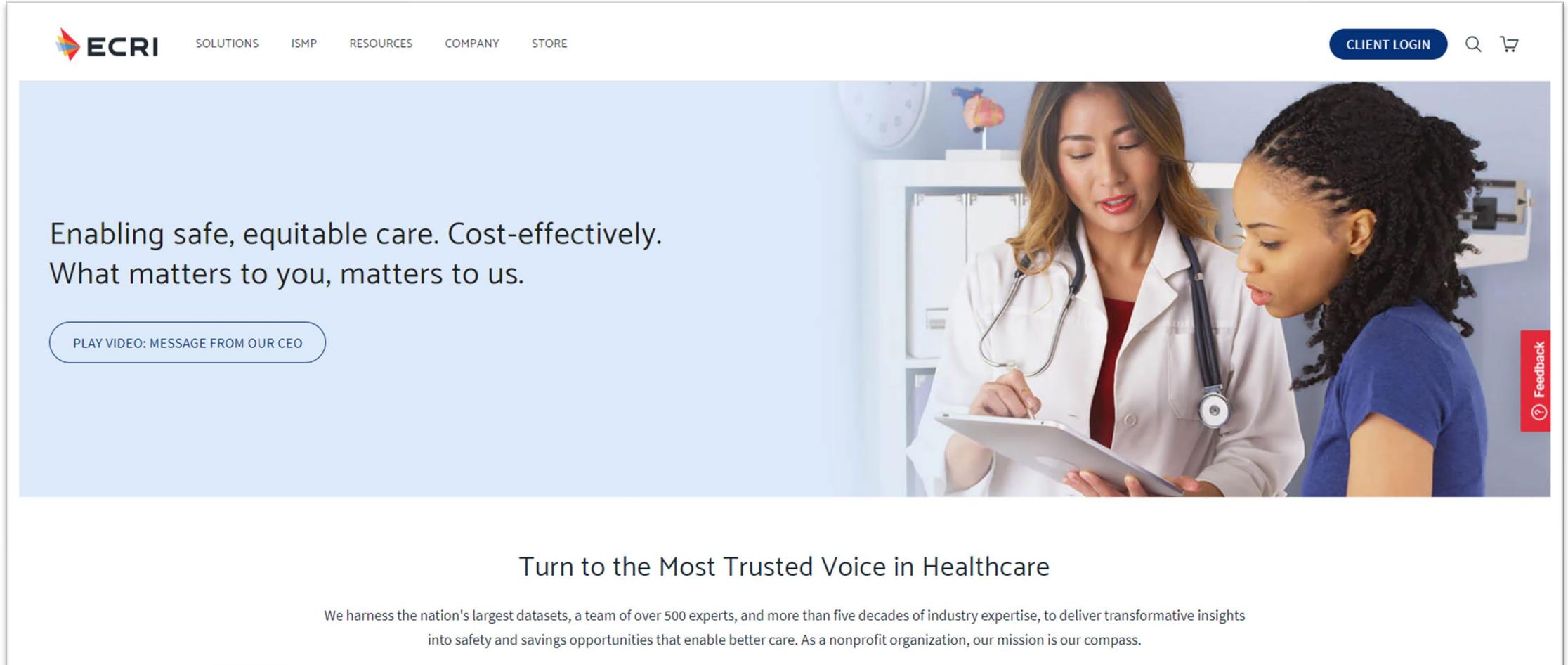
psohelpdesk@ecri.org

Instructions for creating an ECRI ISMP PSO Account (Membership)

A Step-by-step Guide to
Signing up for an Account

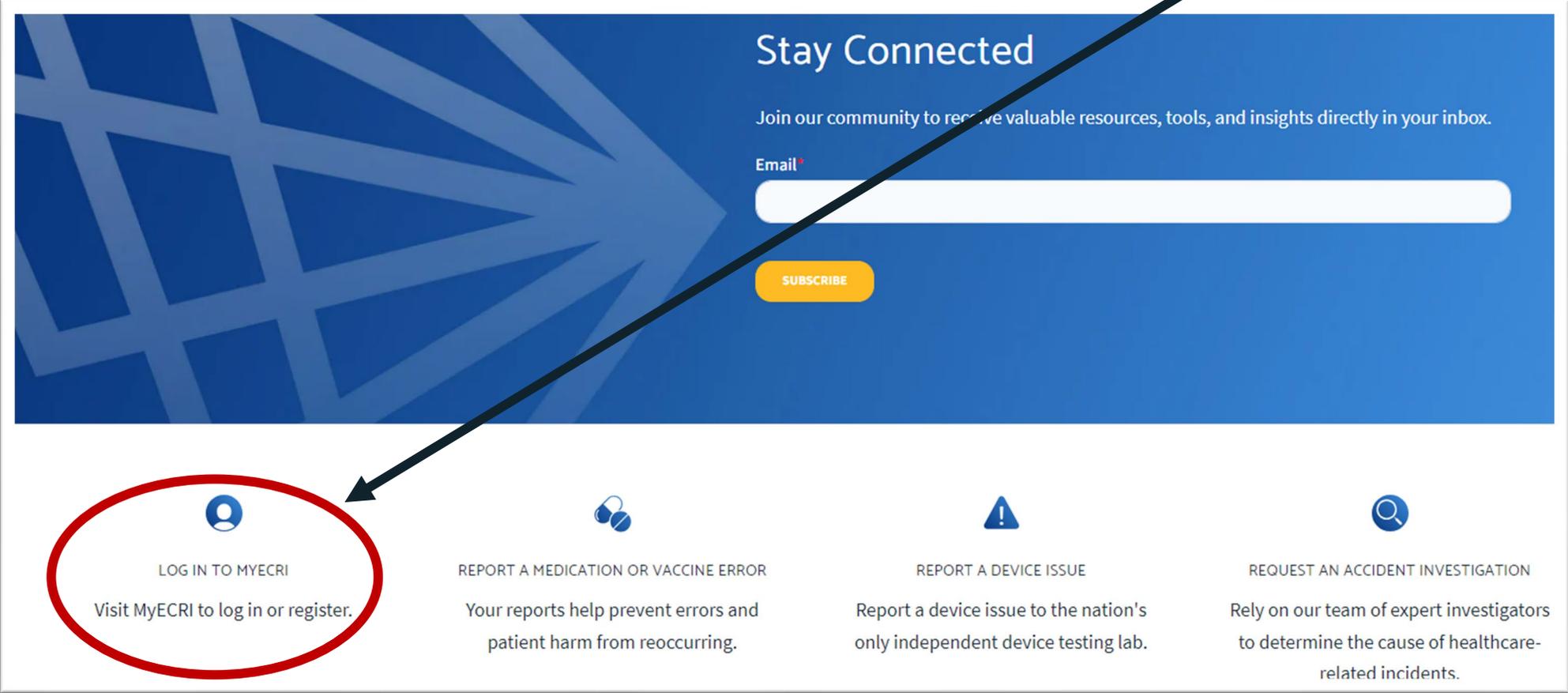
PSO = Patient Safety Organization

Step 1 – Go to www.ecri.org website



The screenshot shows the ECRI website homepage. At the top left is the ECRI logo. To its right are navigation links: SOLUTIONS, ISMP, RESOURCES, COMPANY, and STORE. On the top right, there is a 'CLIENT LOGIN' button, a search icon, and a shopping cart icon. The main content area features a large image of two healthcare professionals, a doctor and a nurse, looking at a tablet together. Overlaid on the left side of this image is the text: 'Enabling safe, equitable care. Cost-effectively. What matters to you, matters to us.' Below this text is a button that says 'PLAY VIDEO: MESSAGE FROM OUR CEO'. On the right side of the image, there is a vertical red 'Feedback' button. Below the image, the text reads: 'Turn to the Most Trusted Voice in Healthcare'. Underneath that is a paragraph: 'We harness the nation's largest datasets, a team of over 500 experts, and more than five decades of industry expertise, to deliver transformative insights into safety and savings opportunities that enable better care. As a nonprofit organization, our mission is our compass.'

Step 2 – Scroll all the Way Down the Page and Select “LOG IN TO MYECRI” on Left Side



Step 3 – Select the Hyperlink: “Not sure if you are a member? Contact us.”

ECRI

ECRI LIBRARY

Email Address

mimagee@ecri.org

CONTINUE

[I forgot my password](#)

[Not sure if you are a member? Contact us.](#)

Step 4 – Fill Out the Contact Us Form



Contact Us

Inquiry type*

First name* **Last name***

Organization* **Organization type***

Job title*

Email*

Country*

Phone number*

Inquiry*

ECRI and ISMP are committed to protecting your privacy. We never sell your personal information. Read more in our [Privacy Policy](#).

SUBMIT

Step 4 continued – Very Important Information

Your information cannot be processed unless you follow these instructions:

- Under Organization, use the Penn Medicine prefix **PLUS** your main facility name in this naming configuration:
 - Penn Medicine – CCA
 - Penn Medicine - Chester County Hospital
 - Penn Medicine – CPUP
 - Penn Medicine – Home Care / Hospice
 - Penn Medicine – HUP or Hospital of the University of Pennsylvania
 - Penn Medicine – Lancaster General Hospital
 - Penn Medicine – Pennsylvania Hospital
 - Penn Medicine – Presbyterian Medical Center
 - Penn Medicine - Princeton

Step 4 continued – Very Important Information

Your information cannot be processed unless you follow these instructions:

- Under **Email** - You MUST use the Penn Medicine email
 - Please ensure your email address ends with **@pennmedicine.upenn.edu**
 - Home or personal email addresses will not be processed

- Under **Inquiry** – type **PSO Membership**

Step 4 – Fill Out the Contact Us Form

Follow the Correct Naming Configuration

Must be a Penn email

Just type PSO Membership

Get started today and see how ECRI can help your organization meet its mission

First Name*	Mary	Last Name*	Magee
Organization*	Penn - Presbyterian Medical Center	Organization Type*	Hospital/Health System
Job Title*	Nurse Manager		
Email*	mmagee@penmedicine.upenn.edu		
Country*	United States		
US State / Territory*	Pennsylvania		
City*	Philadelphia		
Phone Number*	215-555-0000		
Inquiry*	PSO Membership		

Step 5 – Hit Submit

Get started today and see how ECRI can help your organization meet its mission

First Name* Last Name*

Organization* Organization Type*

Job Title*

Email*

Country*

US State / Territory*

City*

Phone Number*

Inquiry*

ECRI is committed to protecting your privacy. We never sell your personal information. Read more in our [Privacy Policy](#).



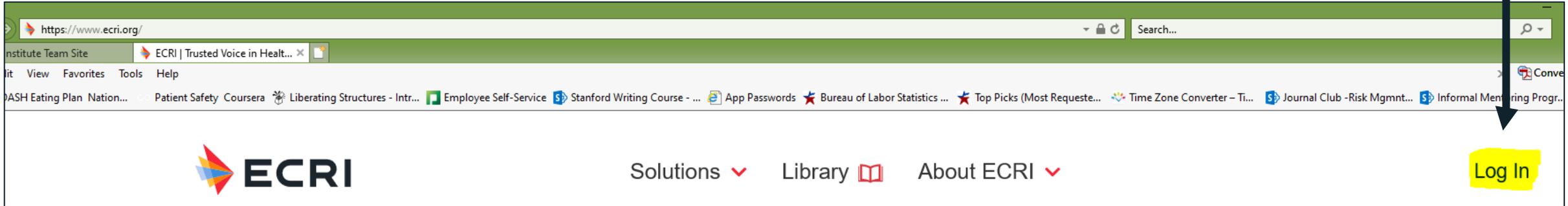
Thank you for your interest in becoming a member of ECRI. Someone will be in touch shortly to discuss how we can help you overcome your challenges in order to meet your goals.

Next Steps After Submission

- ECRI's HelpDesk will log your form and transfer it to the ECRI- PSO department
- ECRI-ISMP PSO will process your information and load it into our client management database where your name and email will be associated with the organization you listed
- Then in about 3 business days from that point you will receive an ECRI-generated email with a link (invite) – Please click on that link to activate your account. The link expires in 30 days
- Once activated.....

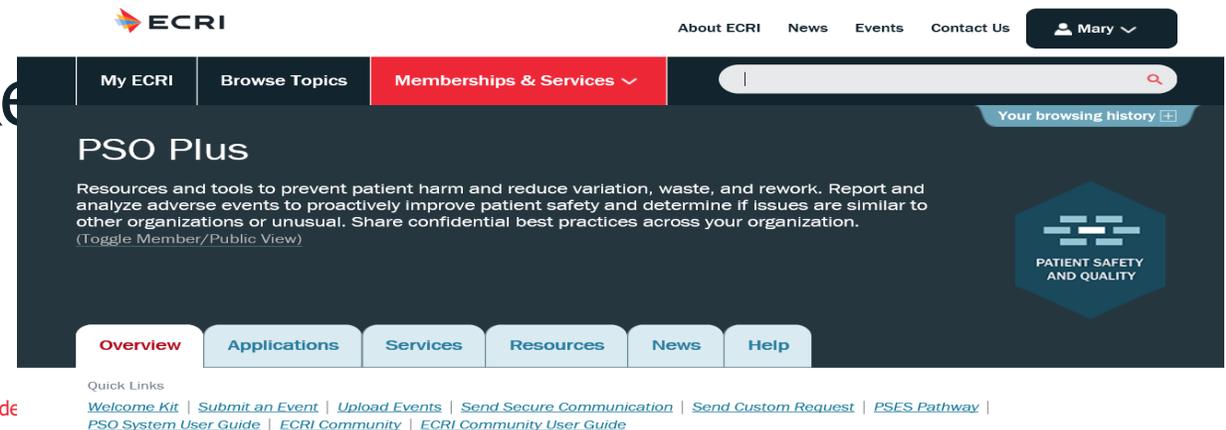
Next Steps After Activation

— Log-in to ECRI.org



— You'll use your @pennmedicine.upenn.edu email and you'll be prompted to create a password.

— Enjoy all the ECRI ISMP PSO Resources



ECRI Learning

The screenshot shows the ECRI Learning user interface. At the top left is the ECRI logo. To the right are navigation links: "About ECRI", "News", "Events", and "Contact Us". A user profile dropdown shows "upenn" with a downward arrow. Below this is a dark navigation bar with "My ECRI" (highlighted in red), "Browse Library", and "Memberships & Services" with a dropdown arrow. A search bar is on the right, and a "Your browsing history" link with a plus icon is below it. The main content area has a "Welcome, upenn elearn" heading and a paragraph: "My ECRI is your personalized homepage. Navigate to your Applications, Publications, Resources and Services, and see new and updated content from the topics you follow. Manage your saved searches, topics and documents. Administer all aspects of your account. Make requests for custom content, contact client services, and more. [Memberships & Services >](#)". Below this are three buttons: "MY CONTENT" (red), "SAVED ITEMS" (light blue), and "MY ACCOUNT" (light blue). A message states: "Your last login was November 04, 2020 at 11:46 AM" and "Customize the page to display only those items relevant to you. [Edit My Content](#)". Under "My Resources", there is a link for "ECRI Learning" with a diamond icon. On the right is a "CONTACT US" panel with a phone icon, a "I need help with..." dropdown menu (set to "General Questions"), contact information for "General Questions" (email: clientservices@ecri.org, phone: (610) 825-6000 ext. 5891), and links for "Request More Information >", "ECRI Directory >", and "Report a Device Problem >" (with an exclamation mark icon).

In Case You Need Assistance

PSO HELPDESK INFORMATION

Hours of Operation

Support is available Monday through Friday:

9:30 a.m. – 5:30 p.m. Eastern time

Help Desk Phone Number

(866) 247-3004

Help Desk E-mail

psohelpdesk@ecri.org